#### Annex 2 – Agency Consultation Responses

City of York Council owns and manages around 7000 properties but demand for social housing is higher than supply. CYC are currently part of North Yorkshire Home Choice giving applicants from York access to housing across North Yorkshire (excluding Harrogate) but this also gives people from other Local Authorities access to properties in York.

### ADVANTAGES to NYHC partnership

- That residents of York can move to other areas in the partnership (eg Scarborough, Ryedale)
- That those with a local connection to another area do not need to complete several application forms
- That Selby DC, Ryedale DC, Hambleton DC, Broadacres Housing Association, Home Group, York Housing Association, Yorkshire Housing, Craven DC, Scarborough BC, Yorkshire Coast Homes, Richmondshire DC are all part of NYHC providing 100% of their vacant properties

### DISADVANTAGES to NYHC partnership

- Other applicants from North Yorkshire can move into York
- That the policy is difficult to change as different local authorities have slightly different needs, a stand alone York policy would be more responsive to York needs
- That the IT system no longer meets the needs of City of York
- That some other local providers may not offer 100% of their vacant properties via a CYC scheme

|   | Agree | Disagree | Don't |
|---|-------|----------|-------|
|   |       |          | know  |
| Do you think we should remain in NYHC.160 | 45    | 38       | 16    |

If we do not remain within NYHC the following policy changes are being considered as CYC cannot house everyone who applies for housing and we hope the proposed changes would create a fairer system.

### Who can register for social housing

|  | Agree | Disagree | Don't<br>know |
|--|-------|----------|---------------|
| Applicants with no housing need (those who currently live in adequate housing) cannot register for social housing. There are some exception see Q2 147 | 55    | 32       | 12            |
| Exception: Applicants who are 60+, and who wish to move into Independent Living Communities  | 93    | 3        | 3             |

| (sheltered) or specific 60+ housing? 150   |    |    |    |
|--|----|----|----|
| Applicants in rent arrears of over 8 weeks in either social or private tenancy cannot register for social      | 74 | 21 | 4  |
| housing in York? (People would be able to re-apply when arrears are below 8 weeks)148                          | 14 | 21 | 4  |
|  | 79 | 11 | 8  |
| Applicants with historic housing related debt (former arrears, damage recharges, bonds and deposits)           | 79 | 11 | 8  |
| who has <b>not</b> maintained a payment plan for at least 13 weeks should not be able to register for social   |    |    |    |
| housing in York 149  | 70 | 45 |    |
| Home owners, people who part-own their home or people applying/living with someone who owns a                  | 79 | 15 | 5  |
| home, whether they currently live in the home or not, should not be able to register for social housing in     |    |    |    |
| York? Without housing need Older people??? 149   |    |    |    |
| That single people / couples under 35 living with own bedroom in family home have no housing need 149          | 31 | 61 | 6  |
| Applicants and/or dependents that have a combined household income and/or savings above a certain              | 71 | 16 | 11 |
| threshold and are able to meet their own housing need should not be able to register for social housing in     |    |    |    |
| York? The proposed thresholds are:   |    |    |    |
| Threshold for one bedroom property - £45,000   |    |    |    |
| Threshold for two bedroom property - £55,000   |    |    |    |
| Threshold for three bedroom property - £60,000   |    |    |    |
| Existing tenants do not have an income level threshold and the current threshold for applicants is             |    |    |    |
| £60,000, regardless of household size - 149  |    |    |    |
| Applicants who provide false information or deliberately withhold information cannot register for a            | 73 | 17 | 8  |
| minimum of five years from the date of assessment? Currently disqualified for 12 months 148                    |    |    |    |
| Applicants should be removed from the register if they have refused two suitable offers of                     | 48 | 48 | 2  |
| accommodation? Currently applicants are removed if they have refused three suitable offers 148                 |    |    |    |
| Applicants who are previous tenant, joint tenant or named member of a household who has left the               | 59 | 26 | 13 |
| property should be disqualified from applying for 12 months from the tenancy start date? Currently             |    |    |    |
| someone can give up a tenancy and immediately re-apply to the register. 149                                    |    |    |    |
| When an applicant disagrees with about thir application there is 1 right of review by a senior officer         | 47 | 11 | 17 |
| (currently 2, the second being to NYHC Board which we will no longer be part of), NB - There is still right to |    |    |    |
| judicial review and complaint, ombudsman.149   |    |    |    |
|  |    |    |    |
| To prevent fraud and identify subletting, do you agree or disagree that photographic evidence of all           | 82 | 11 | 6  |
| household members should be provided at application 150  |    |    | Ū  |
| To prevent fraud, subletting and minimise risk the following checks are carried out on                         | 76 | 14 | 8  |
| applicants and all household members over the age of 18 and individual applicants aged 16 and 17.              | 10 |    |    |
| Checks include: Police checks, tenancy checks, credit checks, medical condition confirmation, land             |    |    |    |
| registry checks, immigration status checks. (Currently we only do checks on applicants and not other           |    |    |    |
| adult family members). 150   |    |    |    |
| audit family members). 100   | 1  |    |    |

## Local connection

| How long should someone live in York before they can register for housing?<br>NB – someone fleeing domestic violence or accepted homeless is not subject to this criteria                           | 6 out of 12<br>months or<br>3 out of 5<br>years (in<br>line with<br>homeless<br>legislation) | Currently<br>live in City of<br>York Council<br>Local<br>Authority<br>and have<br>been<br>resident for<br>minimum of<br>2 years                     | Currently<br>live in City<br>of York<br>Council<br>Local<br>Authority<br>and have<br>been<br>resident<br>for<br>minimum<br>of 4 years |
|---|--|---|---|
| What criteria should apply to someone who works in York before they can register for housing? <i>NB Employment is defined as meaningful permanent full time or part time not casual or seasonal</i> | Employed<br>in City of<br>York Local<br>Authority<br>area                                    | Employed in<br>City of York<br>Local<br>Authority<br>area for 6<br>months   |   |
| When should a rough sleeper who is not from York and does not have a job in York gain local   | If evidence<br>of rough<br>sleeping for<br>prescribed<br>time                                | if evidence<br>of rough<br>sleeping for<br>prescribed<br>time of local<br>connection<br>(previous<br>question)and<br>engagement<br>with<br>services | Should not<br>get local<br>connection   |

Priority for housing. NB Banding is only awarded to applicants who are eligible or qualify for the register.

|   | Agree | Disagree | Don't<br>know |
|---|-------|----------|---------------|
| To prevent fraud, subletting and minimise risk the following checks are carried out on applicants and all |       |          |               |

|  | 1  |    |    |
|--|----|----|----|
| household members over the age of 18 and individual applicants aged 16 and 17? Checks include: Police      |    |    |    |
| checks, Tenancy checks, Credit checks, Medical condition confirmation, Land registry checks,               |    |    |    |
| Immigration status checks  |    |    |    |
| Currently only do checks on applicants and not other adult family members.                                 |    |    |    |
| Offenders who were tenants (no arrears or anti-social behaviour) before their conviction and the sentence  | 58 | 26 | 14 |
| is not tenancy related are given emergency band to ensure they are rehoused on release. Currently are      |    |    |    |
| offered a direct let. 84   |    |    |    |
| Applicants in emergency band will be offered autobid or direct let if they have not made any suitable bids | 72 | 14 | 12 |
| within 28 days, Currently review / withdraw band. 141  |    |    |    |
| When 2 children over 1 share a single bedroom this is overcrowding 145                                     | 63 | 27 | 8  |
| When a child over 1 lives in a bedsit with parent(s) they are awarded gold band for lacking 2 bedrooms     | 68 | 26 | 5  |
| 140  |    |    |    |
| Where a child under 1 lives in a bedsit with parent(s) they are awarded silver band for lacking 1 bedroom  | 69 | 27 | 2  |
| 142  |    |    |    |
| Applicants whose home permanently lacks basic amenities, not due to the failure of the applicant and that  | 87 | 7  | 4  |
| cannot be resolved via reasonable building / works or enforcement action increase banding from silver to   |    |    |    |
| gold band 143  |    |    |    |
| Gold band to applicants where there are succession rights to a social tenancy but the property does not    | 71 | 17 | 11 |
| meet the housing need (usually too large) 142  |    |    |    |
| Gold band to tenants where fixed term tenancy is at an end an they require alternative accommodation       | 62 | 22 | 14 |
| 142  |    |    |    |
| Review all gold band applications after 56 days and if they have not place any suitable bids options to    | 64 | 21 | 13 |
| autobid or direct let 151  |    |    |    |
| Silver band to applicants where the Local Authority has a duty to relive homelessness under Homeless       | 67 | 19 | 13 |
| Reduction Act 2017 143   |    |    |    |
| Silver band applications from hospital / prison who are ready for independent living, to prevent           | 64 | 24 | 11 |
| homelessness 144   |    |    |    |
| Silver band to Single / couples over 35 who share kitchen / bathroom facilities with separate households   | 57 | 32 | 9  |
| who will not be moving with them145  |    |    |    |
| Bronze band to Single / couples over 35 who share kitchen / bathroom facilities with family households     | 63 | 26 | 0  |
| who will not be moving with them 142   |    |    |    |
| Bronze band to applicants who have an assessed care need for accommodation in an Independent Living        | 67 | 19 | 13 |
| Community who would be otherwise adequately house 142  |    |    |    |
| City of York Council and Housing Association tenants with no housing need are currently given priority to  | 69 | 21 | 8  |
| move if they are 'good tenants' (no rent arrears or nuisance for 3 years). Do you agree this should        |    |    |    |
| continue? 142  |    |    |    |
|  | -  |    | 7  |

|   | Agree | Disagree | Don't<br>know |
|---|-------|----------|---------------|
| Statutory homelessness cases (full duty) in accordance with this policy. No area choice other than in special circumstances. Previous policy gave the option to bid but new Homeless Reduction Act ensure we work with people sooner to relieve their homelessness and only if relief fails would direct let be activated 138 | 70    | 15       | 13            |
| Applications from foster carers, those approved to adopt, or those persons being assessed for approval to foster or adopt, who need to move to a larger home in order to accommodate a looked after child or a child who was previously looked after by a local authority child 139   | 67    | 23       | 9             |
| Housing First which is an national initiative to help complex individuals into housing with intensive support 140   | 74    | 12       | 13            |

# Other changes

|   | Agree | Disagree | Don't<br>know |
|---|-------|----------|---------------|
| Management transfers (existing tenants who need to move) - To extend policy to be given a move for significant <b>serious intimidating harassment</b> which cannot be resolved through landlord management (Currently only for threats or actual violence or racial harassment) 139 | 84    | 6        | 9             |
| That families with 2 children same sex will be eligible for a 3 bedroom property when one child becomes 16 (currently 21) 137   | 70    | 19       | 10            |
| Minimum standards will be considered: statutory overcrowding 139  | 84    | 7        | 8             |
| That subject to affordability older people 60+ will be able to bid on 2 bed bungalows with 1 bed need.<br>Property will be offered to someone with correct bedroom need if tie-break 139  | 73    | 21       | 5             |
| That shared housing for single / couples will be offered to under 35's 139  | 70    | 17       | 12            |
| To reduce the bidding cycle to Thursday – Monday 137  | 51    | 28       | 20            |

|  | Agree | Disagree | Don't |
|--|-------|----------|-------|
|  |       |          | know  |
| Having looked at proposed changes do you think we should remain in NYHC. 139 | 46    | 35       | 18    |
|  |       |          | l     |